

TERMS OF USE

Effective Date: July 30, 2026*

Sloan Water technology Limited (“**SWT**”, “**we**”, “**us**”, or “**our**”) welcomes you to this website www.sloanwatertechnology.co.uk, (the “**Site**”). Use of the Site is subject to the following Terms of Use, together with the [Privacy Policy](#) (collectively hereinafter “**Terms**”).

These Terms tell you the rules for using our Site. By accessing or using our Site, you agree to be bound by these Terms. These Terms constitute the entire agreement between you and SWT in relation to your use of the Site.

1. WHO WE ARE AND HOW TO CONTACT US

- Our Site is operated by SWT
- We are registered in England and Wales under company number 11222452.
- To contact us, please email enquiries@sloanwatertechnology.co.uk.

2. ACCEPTANCE OF TERMS

By accessing and using our Site, or using any Content or functionality available through it, you acknowledge that you have read, understood, and agree to be bound by these Terms, which form an agreement that is as effective as if you had signed it. If you do not agree to these Terms, you must not use our Site. YOUR PERMISSION TO ACCESS OR USE THE SITE IS AUTOMATICALLY AND IMMEDIATELY REVOKED IF YOU DO NOT AGREE TO THESE TERMS.

If you are accessing or using the Site on behalf of a company, legal entity, association, partnership, or other organisation (collectively, an “**Organisation**”), you accept and agree to these Terms on behalf of that Organisation. You represent and warrant that you have the legal authority to bind the Organisation to these Terms. In such event, references in these Terms to “you” or “your” shall refer to both you as an individual and the Organisation. Even where you access the Site on behalf of an Organisation, you, as an individual, remain personally bound by these Terms.

We recommend that you print a copy of these Terms for future reference.

Our [Privacy Policy](#) also governs your use of our Site and is incorporated into these Terms by reference. If you do not agree with the [Privacy Policy](#), you are not authorised to access or use our Site.

3. CHANGES TO THESE TERMS

We may amend these Terms from time to time. Where we make material changes, we will notify you in the manner and to the extent required by applicable law. The date at the top of this page indicates when the Terms were last updated. Each time you access or use our Site, you signify your acceptance of the then-current Terms. We therefore recommend that you check these Terms each time before using our Site.

4. PERMITTED USERS

Our Site is directed to persons aged 18 or over. By using our Site, you represent that you are at least 18 years of age and have legal capacity to enter into a binding contract under the laws of England and Wales. Our services are provided only to business clients engaging with us in the context of a business being operated by them. Accordingly, our services are not aimed at, and we will not provide our services to, consumers. By using our Site, you confirm that you are accessing it in a professional or business capacity and not as a consumer.

5. PERMITTED USES AND CONTENT

Any content available through the Site, including, without limitation, research outputs, publications, text, documents, drawings, graphics, audio, animation, videos, logos, icons, images, media, data, datasets, charts, reports, and other information and materials (the

"Content"), is the sole and exclusive property of SWT, its licensors, or other content providers.

The Content is made available for your personal, non-commercial use only in connection with your engagement with SWT's research activities. You agree to abide by any posted limitations relating to the use, reproduction, or dissemination of any Content. Any use of the Site or Content in any way not expressly permitted by these Terms is prohibited.

Specifically, you may:

- print one copy, and download extracts, of any page(s) from our Site for your personal use; and
- draw the attention of others within your organisation to content posted on our Site.

You must not:

- modify any paper or digital copies of any materials you have printed off or downloaded in any way;
- use any illustrations, photographs, video or audio sequences, or any graphics separately from any accompanying text;
- use any part of the Content on our Site for commercial purposes without obtaining a licence to do so from us or our licensors;
- engage in any form of data mining, automated scraping, harvesting, extraction, or systematic download of Content without our prior written consent;
- reverse engineer, decompile, or disassemble any software forming part of or accessible through the Site; or
- use the Site or Content in any way that is unlawful, fraudulent, or harmful, or in connection with any unlawful, fraudulent, or harmful activity.
- Our status (and that of any identified contributors) as the authors of content on our Site must always be acknowledged.
- If you print off, copy, or download any part of our Site in breach of these Terms, your right to use our Site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

6. PROPRIETARY RIGHTS

You acknowledge and agree that, as between SWT and you, all right, title, and interest in and to the Site and the Content, including, without limitation, all copyrights, database rights, trademarks, service marks, patents, trade secrets, inventions, know-how, and all other intellectual property rights, are owned exclusively by SWT, its licensors, or other content providers, and are protected by the laws of England and Wales, the United Kingdom, and other applicable laws.

Copyright: All Content is the copyright and property of SWT or its licensors or content providers, and is protected by copyright laws and treaties around the world. All such rights are reserved. You agree not to copy, modify, distribute, transmit, republish, sell, resell, or exploit, for any purpose, any portion of the Site or the Content other than as expressly authorised by SWT in writing.

Database Rights: Certain compilations, datasets, and other materials available on this Site may constitute or form part of databases in which SWT holds sui generis database rights pursuant to the Copyright and Rights in Databases Regulations 1997 (as retained in UK law). You must not extract or re-utilise all or a substantial part of any such database without our prior written consent.

Trademarks: The trademarks, service marks, logos, slogans, trade names, and trade dress used on the Site are proprietary to SWT or its affiliates, licensors, or content providers. Third-party trademarks referenced on the Site do not constitute or imply affiliation with, or endorsement by, SWT. Sloan® is a trademark registered in multiple jurisdictions and owned by Sloan Valve Company.

7. DO NOT RELY ON INFORMATION ON THIS SITE

The Content on our Site is provided for general information only. It is not intended to amount to advice on which you should rely on. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the Content on our Site.

Although we make reasonable efforts to update the information on our Site, we make no representations, warranties, or guarantees, whether express or implied, that the Content on our Site is accurate, complete, or up to date.

We are not utilising our Site to provide investment or other advice, and nothing on the Site is to be deemed a recommendation that you buy, sell, or hold any security or other investment or that you pursue any investment style or strategy. If you would like investment, accounting, tax, or legal advice, you should consult with your own advisers with respect to your individual circumstances and needs.

8. CHANGES TO AND SUSPENSION OR WITHDRAWAL OF OUR SITE

We may update and change our Site from time to time. Our Site is made available free of charge. We do not guarantee that our Site, or any Content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

We also reserve the right, at our sole discretion, to suspend, discontinue, or terminate your access to the Site or any part thereof immediately and without notice for any reason, including any breach by you of these Terms. SWT shall not be liable to you or any third party for any such modification, suspension, discontinuance, or termination.

You are also responsible for ensuring that all persons who access our Site through your internet connection are aware of these Terms and other applicable terms and conditions, and that they comply with them.

9. YOUR ACCOUNT DETAILS

It is not currently possible to create an account with us, or to log in to any member area through our Site. However, if this functionality is added in the future then:

you must treat any piece of information provided to you as part of our security procedures as confidential and must not disclose it to any third party;

you must provide only accurate and truthful information when registering or maintaining an account;

you are responsible for maintaining the confidentiality of your account credentials and are fully responsible for all activities that occur under your account, whether by you or others;

if you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at enquiries@sloanwatertechnology.co.uk; and

we will have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms.

10. USER-GENERATED CONTENT

It is not currently possible for users to create content on or post content to our Site. However, if this functionality is added in the future then:

Responsibility: You will be solely and entirely responsible for any content that you upload, transmit through, or otherwise make available (“**Upload**”) through the Site (your “**User Content**”). We have no obligation to pre-screen, monitor, or investigate User Content, but we reserve the right to do so. Any views expressed by users on our Site do not represent our views or values.

Licence to SWT: By uploading User Content, you grant to SWT a fully paid, royalty-free, perpetual, irrevocable, worldwide, non-exclusive, and fully sublicensable licence to use, distribute, reproduce, modify, adapt, translate, create derivative works of, publicly perform, and publicly display your User Content, in whole or in part, in any form, media, or technology now known or later developed, for the purposes of operating and providing the Site and its services to you and to other users. To the extent that you have any moral rights in relation to the User Content under the Copyright, Designs and Patents Act 1988, you hereby consent to any act or omission by SWT that would otherwise infringe those moral rights. We are not obligated to post, keep, or use your User Content.

No Unsolicited Materials: It is our policy not to accept or consider content, information, ideas, suggestions, or other materials other than those we have specifically requested. This is to avoid any misunderstandings if your ideas are similar to those we have independently developed or are developing. Accordingly, SWT does not accept unsolicited materials or ideas and takes no responsibility for any materials or ideas so transmitted.

Your Warranties: You represent and warrant that you are the owner of all rights in and to the User Content you Upload (or that such User Content is in the public domain), or that you otherwise have all rights necessary to grant the licence provided for in these Terms. You further warrant that the User Content is accurate, does not violate these Terms or any applicable law, and will not cause injury to any person or entity.

Complaints: If you wish to complain about content uploaded by other users, please contact us at enquiries@sloanwatertechnology.co.uk.

11. YOUR INDEMNITY OF SWT

You agree to indemnify, defend, and hold harmless SWT and its officers, directors, employees, agents, affiliates, licensors, and content providers (collectively, the “**SWT Parties**”) from and against any and all losses, liabilities, claims, demands, actions, damages, penalties, fines, costs, and expenses (including reasonable legal fees) incurred by or made against an SWT Party arising out of or relating to:

- your use of or reliance on the Site or any Content;
- any User Content you Upload or otherwise transmit to the Site or to SWT;
- your violation of these Terms, any applicable law or regulation, or the rights of SWT or any third party; or
- any activity related to your use of, or access to, your account or login credentials.

This indemnity does not apply to the extent that any loss, liability, or expense arises from SWT's own negligence, fraud, or willful misconduct.

12. LINKS TO OTHER WEBSITES

Where our Site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources, and we make no representations or warranties about those sites or any of their content, products, services, communications, and website use policies. We disclaim all liability with regard to your access to and use of any information, material, products, or services on any linked website.

13. OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

Our Site and all Content is provided to you on an “as is” and “as available” basis, without warranty of any kind, express or implied, including, but not limited to, any implied conditions or warranties of satisfactory quality, fitness for a particular purpose, or non-infringement. Use of the Site and its Content is at your sole risk.

We make no representations or warranties that use of the Site will be uninterrupted, timely, secure, or error-free. You are responsible for taking all necessary precautions to ensure that any Content you obtain from the Site is free of viruses or other harmful code.

We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents, or subcontractors, and for fraud or fraudulent misrepresentation.

We exclude all implied conditions, warranties, representations, or other terms that may apply to our Site or any Content on it, to the maximum extent permitted by applicable law.

We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with: use of, or inability to use, our Site; use of or reliance on any Content

displayed on our Site; loss of profits, sales, business, goodwill, reputation, revenue, or anticipated savings; business interruption; or any indirect or consequential loss or damage.

The exclusions and limitations in this clause apply to the maximum extent permitted by applicable law. Nothing in these Terms affects any statutory rights you may have that cannot be excluded or limited by contract under English law.

14. HOW WE MAY USE YOUR PERSONAL INFORMATION

We will only use your personal information as set out in our [Privacy Policy](#). We process personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. If you are a UK resident, you have the right to access, rectify, erase, restrict the processing of, and receive a portable copy of your personal data, subject to any applicable exceptions. For any queries regarding how we process your personal data, or to exercise your data protection rights, please contact us at enquiries@sloanwatertechnology.co.uk.

15. CYBERSECURITY – VIRUSES AND PROHIBITED CONDUCT

We do not guarantee that our Site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programs, and platform to access our Site. You should use your own virus protection software.

You must not misuse our Site by knowingly introducing viruses, trojans, worms, logic bombs, or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Site, the server on which our Site is stored, or any server, computer, or database connected to our Site. You must not attack our Site via a denial-of-service attack or a distributed denial-of-service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. Such conduct may also constitute an offence under the Network and Information Systems (NIS) Regulations 2018.

We will report any such breach to the relevant law enforcement authorities and will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Site will cease immediately.

16. RULES ABOUT LINKING TO OUR SITE

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval, or endorsement on our part where none exists.

You must not establish a link to our Site in any website that is not owned by you.

Our Site must not be framed on any other site, nor may you create a link to any part of our Site other than the home page.

We reserve the right to withdraw linking permission without notice.

The website from which you are linking must not be one which, in our view, would cause us or our Site any reputational damage as a result of the connection being made between the sites.

If you wish to link to or make any use of content on our Site other than that set out above, please contact us at enquiries@sloanwatertechnology.co.uk.

17. OUR SITE IS DIRECTED TO UK USERS

Our Site is directed to people residing in the United Kingdom. We do not represent that Content available on or through our Site is appropriate for use or available in other locations. Due to the global nature of the internet, our Site may be accessed by users in countries other than the United Kingdom. If it is illegal or prohibited in your country of origin to access or use our Site, then you should not do so. Those who choose to access this Site outside the United Kingdom do so on their own initiative and are responsible for compliance with all local laws and regulations.

18. GOVERNING LAW

These Terms, their subject matter, and their formation (and any non-contractual disputes or claims) are governed by English law.

Negotiation: In the event of any dispute, controversy, or claim arising under or in connection with these Terms or your use of the Site (a “**Dispute**”), the parties shall first attempt to resolve the Dispute through good-faith negotiation within fifteen (15) days of a written notice of Dispute from either party.

Mediation: If the parties are unable to resolve the Dispute by negotiation within the period specified above, either party may refer the Dispute to mediation administered by the Civil Mediation Council (“**CMC**”) under the CMC Fixed Fee Mediation Scheme, as it exists at the date of the referral. The parties shall share the mediator's fees equally unless otherwise agreed in writing. Where, having regard to the nature or value of the Dispute, the parties agree in writing that an alternative mediation provider or procedure is more appropriate, they may substitute such provider or procedure for the CMC Fixed Fee Mediation Scheme.

Litigation: If the Dispute is not resolved through mediation within thirty (30) days of the appointment of the mediator (or such longer period as the parties may agree in writing), either party may bring proceedings in the courts of England and Wales, to the exclusive jurisdiction of which both parties irrevocably submit.

Court carveout: Notwithstanding the foregoing, SWT reserves the right at any time to seek emergency injunctive or other equitable relief from the courts of England and Wales to protect its intellectual property rights, confidential information, or other rights, without the requirement to first attempt negotiation or mediation.

19. MISCELLANEOUS

Severability: If any provision of these Terms is held to be invalid, illegal, or unenforceable by any court of competent jurisdiction, such provision shall be struck and the remaining provisions shall continue in full force and effect.

No Waiver: Our failure to act with respect to any breach of these Terms by you does not waive our right to act with respect to subsequent or similar breaches.

No Assignment: You may not assign or transfer your rights or obligations under these Terms without our prior written consent. Any purported assignment or transfer in violation of this provision shall be null and void. We may assign our rights and obligations under these Terms without restriction.

Entire Agreement: These Terms, together with the [Privacy Policy](#), constitute the entire agreement between you and SWT with respect to your access to and use of the Site and the Content. They supersede all prior representations, understandings, or agreements between the parties relating to the same subject matter.

Third Party Rights: No term of these Terms is enforceable under the Contracts (Rights of Third Parties) Act 1999 by a person who is not a party to these Terms. This does not affect any right or remedy of a third party which exists or is available apart from that Act.

Remedy Preservation: SWT reserves the right to seek all remedies available at law and in equity for violations of these Terms, including, without limitation, the right to block access from a particular internet address.

Headings: Section headings in these Terms are for reference purposes only and in no way define, limit, construe, or describe the scope or extent of that section.

* The effective date appearing in the header of this page under the version control block is system-generated and is only for administrative and versioning purposes. That date does not constitute or modify the Effective Date or effectiveness of these Terms.